

# The Survivors' Fund

AN LLC OF THE COMMUNITY FOUNDATION FOR THE NATIONAL CAPITAL REGION



## Message to the Community

Some may wonder: three years after the September 11 attack on the Pentagon, why is the Survivors' Fund still around when other 9/11 agencies are closing their doors?

Simply put: because there is an undeniable need. In the fall of 2001, we made a commitment to support the long-term emotional, financial, medical, educational and vocational needs of survivors of the Pentagon attack. Three years later, we continue to do what we said we would do: help people rebuild their lives and move toward self-sufficiency.

Our unique case management model recognizes that grieving is an individual process whose parameters cannot be foretold. Some are able to manage and find closure in a short period. For others, it takes time. That reality was reinforced over the past year, as families came to terms with their loss.

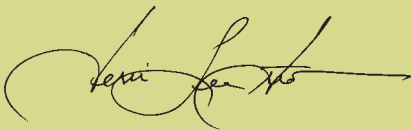
In three years, we have accomplished a great deal. We have committed \$13 million in assistance, focusing on survivors with the most pressing financial and emotional needs. More than half of the money has gone to surviving family members. With our partners at Northern Virginia Family Service, we have helped more than 1,000 people directly or by guiding them to alternative sources of support. We continue to see an average of three new survivors every month. Many people—especially first responders—are just now coming to terms with their grief. Others have moved on and are coping well enough to say goodbye.

We haven't been able to approve every request, nor have we offered as much support as some applicants would like. And we have sought constructive feedback—whether critical or congratulatory—throughout the life of the Fund because we hope to always improve our performance and share our lessons with other communities facing future tragedies.

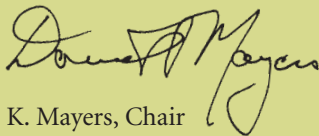
Far more than the statistics and graphs that fill this report, the survivors' individual stories underscore why we are still here. Nine of those stories appear on pages 6–9.

The Survivors' Fund reflects the hard work and dedication of many people: the Survivors' Fund staff, Governance Board and Distributions Committee; the Northern Virginia Family Service case managers and administration. Our progress is in no small part due to all of them, but especially to Clarice Dibble Walker. Her modest leadership of the Distributions Committee and her knowledge of the social services field has awed and inspired us all.

As we enter a new year, we pledge to continue to meet the long-term needs of families and serve as stewards over the funds generously donated by so many individuals and organizations.



Terri Lee Freeman, President  
The Community Foundation for the National Capital Region



Daniel K. Mayers, Chair  
Survivors' Fund Governance Board

## The Survivors' Fund at a Glance

**WHAT:** The Survivors' Fund of The Community Foundation for the National Capital Region is the largest charity in the country set up exclusively to support the long-term needs of the individuals and families affected by the terrorist attack at the Pentagon. The path taken by the Survivors' Fund—to provide two types of direct assistance (case management and financial support), to be available for a more extended time frame, and to be flexible and responsive in helping families meet long-term recovery needs—differentiates it from other resources available. The Survivors' Fund works closely with other philanthropic and nonprofit organizations and government agencies to ensure services and support are reaching the victims and families efficiently and that efforts are not duplicated.

**WHO:** Those eligible to receive support from the Survivors' Fund include: family members of anyone killed in the attack on the Pentagon, including passengers and crew on American Airlines Flight #77; individuals injured physically or emotionally during, or as a direct result of, the Pentagon attack or rescue operation; and families of those who were injured physically or emotionally.

**HOW MUCH:** More than \$21.4 million has been donated to the Survivors' Fund. All contributions provide support for survivors and families. Administrative costs are being paid for with special donations from corporate and foundation partners and through interest from the Fund.

**INFORMATION:** To learn more about The Community Foundation and its Survivors' Fund, contact (202) 955-5890 or [www.cfncr.org](http://www.cfncr.org). To inquire about receiving assistance through the Survivors' Fund, contact 1-866-994-HOPE (866-994-4673) or [www.nvfs.org](http://www.nvfs.org).

**COVER:** Top, from left: Phillip McKee, Muriel Fisher and Valecia "Chee-Chee" Parker

Middle, from left: Abraham Scott, the Taylor family and Vaughn Alex

Bottom, from left: Kevin Shaeffer, John E. Allen Jr. and Rebecca Lightbourn

**PICTURED RIGHT:** Dean and Luke Taylor at home in their family's addition, which was financed in part by the Survivors' Fund

## Adjusting to Loss



“GRIEF,” SAYS THERAPIST AND EDUCATOR Duane Bowers, “is ongoing. You never really get away from it. What you do is learn how to adjust to the loss.”

In the three years since the Survivors’ Fund was created, it has helped individuals and families face their grief and adjust to the losses related to the September 11 Pentagon attack. At the same time, the Fund itself has had to make adjustments in order to ensure that its remaining resources are devoted to meeting the most pressing needs of survivors.

In the past year, many survivors have made positive strides toward recovery. Even as we have come to closure with nearly 200 families, we continue to receive initial requests for assistance from survivors who have not been able to regain their footing. As this report goes to press, we are still providing assistance to more than 300 families. The Fund has helped military families and civilians; individuals who lost a spouse, a parent, a child or significant other; fire fighters, emergency medical personnel and airline employees and many others. They come from neighborhoods near the Pentagon and as far away as California. They have gone back to school, changed jobs and moved to new homes. More than anything, they have worked to stabilize their mental health.

*continued on next page*





The staff of the NVFS Survivors' Fund Project, from left, front row: Carolyn Vincent, Nikki Burton, Stephanie Berkowitz, Varida Kautner, Sandy Lee; middle row: LeQuita Carroll, Julia Caram, Meredith McKeen, Linda Britt, Ellis Garretson, Melissa Davis; back row: Mary Wilcox, Trish Manetavat, Kathleen Buday, Kimberly Brooks, Karen Pena, Teresa Menocal, Hilary Nagel, Lisa Zager; standing at right: Jacqueline Mallory, Ericka Collins.

“One of the strengths of the Survivors' Fund has been that the people served and the services offered have been broad,” says Clarice Dibble Walker, Chair of the Fund's Distributions Committee.

were for emotional support.

The past year has seen a shift. Many survivors who are putting their financial houses in order are now able to concentrate on their emotional scars. Sixty-one percent of the Fund's recent allocations have gone toward emotional support.

“In times of crisis, people often put their emotional needs on a shelf,” said Dr. Paramjit Joshi, Chairman of the Department of Psychiatry at Children's National Medical Center and a member of the Survivors' Fund Governance Board.

That may account for the Pentagon evacuees and first responders who have turned to the Fund in recent months, having exhausted all other physical, financial and emotional resources. This new wave of clients is only now emerging from the shock or numbness caused by the disaster.

Every eligible survivor is connected with a Northern Virginia Family Ser-

vice case manager to help them identify short-term goals, develop a long-term recovery plan and provide linkages to other resources. The case management model is not about handing out checks, but building relationships.

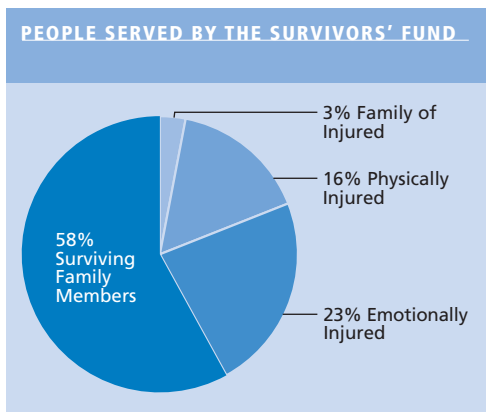
“Ultimately, our job is to help all survivors integrate the loss into their

## 9-11 Plus Six Months

*Facing the days as they come.  
No longer questioning why,  
Struggling through “life 101”  
As the empty hours pass by.  
I fill them with stitching or  
reading.  
Pretending at times it's not  
true,  
I mourn your horrific passing  
Still hoping for a meaningful  
clue.*

Muriel Fisher

lives,” says Hilary Nagel, one of three NVFS case management supervisors. Case management focuses on transitioning survivors to self management and independence.



No two cases are alike, though looking back on the past three years, several trends have emerged. In the early days of the Fund, spending focused on financial assistance for living expenses, medical services and education. Only 17 percent of the funds in the first year



Every client's recovery is different. Emotional coping levels vary depending on individual circumstances and are sometimes affected by current events — such as the war in Iraq, the

*“Ultimately, our job is to help all survivors integrate the loss into their lives.”*

Hilary Nagel  
Northern Virginia Family Service

Madrid train bombing and the findings of the 9/11 Commission — which can add to increased feelings of vulnerability.

Survivors have had the opportunity to express both their appreciation and frustration about the Survivors' Fund. An Open Forum allowed clients to pose questions and share their concerns about the process. While there have been few formal complaints, some expressed their concerns about having multiple case managers over a period of time. Others were not aware

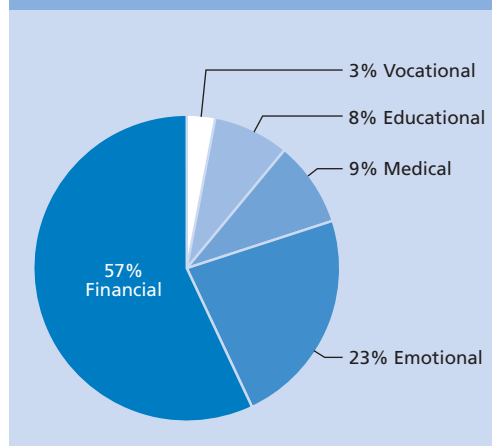
of the process for appealing denials of assistance, which was streamlined to make it more accessible to survivors. Another Forum is planned for September 2004.

“The expression of anger and frustration is often healthy,” says Duane Bowers, the grief expert. “It may indicate that survivors are returning to the ability to function with their full scope of emotions.”

Both the Governance Board and Distributions Committee continue to reflect on the best ways to carry out their work. In 2004, the Distributions Committee made a commitment to study several topics — including federal benefits policies, the grief process, educational scholarship programs and recovery trends — in order to better serve the survivors.

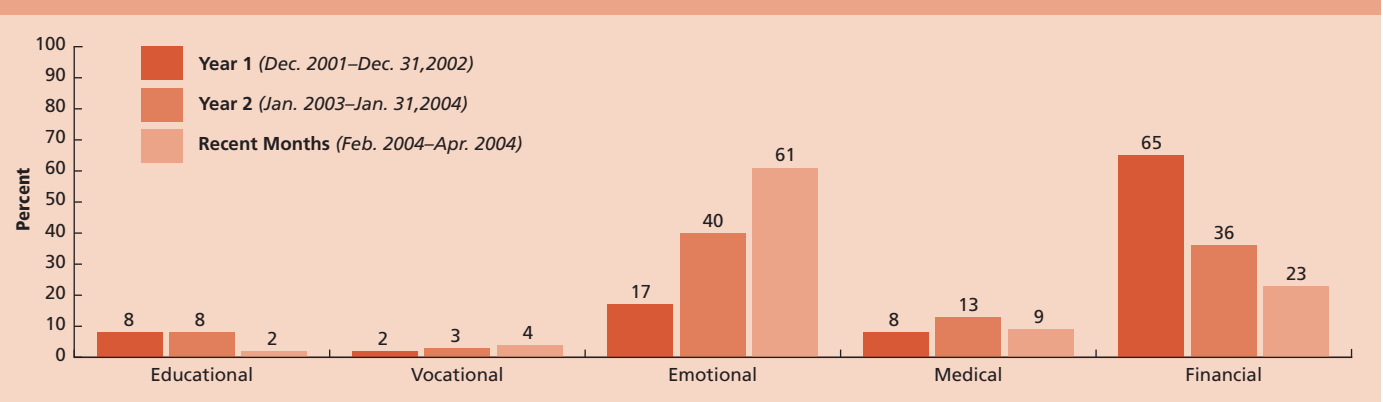
As the Survivors' Fund enters its fourth year, \$13 million has been committed to survivors, leaving \$8 million plus \$1 million in interest earnings to be allocated over the next two years. More than \$700,000 in new donations came in over the past year — a tribute to the Fund's ongoing work with survivors.

**SUMMARY OF ASSISTANCE**  
DECEMBER 2001–APRIL 2004



“The Survivors' Fund is dedicated to continued support of those affected by the Pentagon tragedy, preservation of necessary resources for their future needs, timely evaluation of its performance, and reporting to the community on its activities, said Daniel K. Mayers, Chair of the Fund's Governance Board. ★

**ASSISTANCE OVER TIME**  
DECEMBER 2001–APRIL 2004



## Profiles in Courage



### Dean and Donna Taylor

Donna and Dean Taylor say they did what anyone in their position would have done. The couple took in their two young nephews when the boys' parents died.

September 11 was a dark day for the Taylor family. Dean's brother Kip was killed at the Pentagon, leaving behind his 21-month-old son Dean and his wife Nancy, who was eight months pregnant. Six weeks later, Nancy gave birth to John Luke, whom she called Luke. Then the unimaginable occurred. Nancy was diagnosed with terminal breast cancer. She died in November 2003.

Years before when their first child was born, Kip and Nancy had asked Dean and his wife Donna, who live in Colorado, to be guardians of their children. Married for 21 years, they never had children of their own. "Maybe it was supposed to be this way," says Donna. "You keep wondering. If you have faith, it all makes sense."

Still, she is quick to say that "we had to lose two great people to get these two great kids." Young Dean, who is now four, is physically very active like both his parents. Luke, now two, loves music and books.

Nancy Taylor lived long enough to visit the addition to Donna and Dean's house that was financed in part by the Survivors' Fund to make room for the kids. She stood in what would be her oldest son's room and said to Donna, "I can't believe my son will grow up looking out this window and grow to be a man."

Donna and Dean are grateful to their Northern Virginia Family Service case manager. "Because she had dealt with so many victims' families, she could gauge what we were dealing with," said Donna. "She made it clear we were dealing with some tough stuff, and made suggestions for how we could get 'unstuck.'"

Donna said it was her case manager who did the research and helped them find a grief and trauma counselor who specializes in play therapy. "We would never have known there were professionals like that out there to help us and the kids," says Donna.

"It's been a rocky road," Donna adds. "But each month the cloud lifts a little more." ★

### Abraham Scott

Every weekday on his way to work, Abraham Scott drives past the funeral home where his wife Jan's remains were kept after they were recovered, past the church where her memorial service was held, past Arlington Cemetery where

she is buried and past the Pentagon, where it all began. That excruciating journey is not unlike the one he has made over the past three years: long, painful and full of memories.

Jan and Abraham Scott commuted to work together every day. She was a civilian employee working as a budget analyst in the Pentagon's Resource Services-Washington. He is retired from the military and works in the Department of Veterans Affairs. They have two daughters and were married for 24 years.

"For the first six months after Jan's death, I was numb," says Scott. He tried to keep busy so he wouldn't have to think about the tragedy. But then numbness turned to sadness.

Scott says he thought he could get through the grief on his own but that wasn't working. The Survivors' Fund has paid for him to see a counselor, which has helped though, he says, "I



still have a rough road to travel.” The Fund also paid for family members to attend the one-year observance of September 11 and supported house repairs.

Scott still goes to work, but so much in his life has changed. He has had to learn to do many of the things his wife did, like paying bills, cooking and advising his daughters, now 18 and 26.

Also new to his life since 9/11 is the biweekly support group he attends with others who lost a spouse that day. Sessions focus on common issues such as how to deal with the loss of the family member and trying to raise children on your own. Although Scott appreciates the financial support he has received from the Survivors’ Fund, there have been times when he felt the approval process added to his stress and grief. “I also found out money isn’t everything,” he says. “Having your better half around—that counts for more.” ★

### Muriel Fisher

Eighty-five-year old Muriel Fisher is on a fixed income. Whenever she needed financial help, her son was there for her. All that ended on September 11. Gerald Paul “Geep” Fisher, a consultant with Booz Allen, was at the Pentagon to attend a 45-minute meeting.

After her son’s death, Fisher felt vulnerable and isolated in her San Diego neighborhood with each passing year. The Survivors’ Fund helped arrange for her to move to Oceanside, California, because she felt unsafe after a burglary in her neighborhood. “This mobile home is my palace,” says Fisher who is a visual artist and a poet. Her colorful garden and house are filled with artwork: hand-made dolls, textiles



and dream catchers. Inside her light-filled trailer are photographs of Geep, and of her daughter Elsa Sue who lives one hour away.

Fisher says the Fund has also supplemented her living expenses “by helping with purchases and unanticipated expenses that Geep had taken care of in the past.”

Neither Muriel nor Elsa Sue has ever met the Northern Virginia Family Service case managers who have helped them by phone through many difficult days. But, says Elsa Sue, “they have become like a new extended family.”

Secure in her new surroundings, Muriel writes poetry as part of her grieving and healing process (see page 4). ★

### Phillip McKee

Phillip McKee appreciates beautiful things. As an undergraduate at Yale University, he studied medieval history. He went on to do a year of graduate school at Harvard.

He tried his hand at many jobs

before he found his calling. In 2000, McKee became an Arlington County fire fighter. “I loved the people I worked with,” he said. “It was a perfect fit.” Or so he thought.

September 11 changed everything. Of all the horrors he saw that day, one stands out. “I will never get over the image of cars frantically driving the wrong way down the highway, away from the Pentagon.”

Many local fire fighters put their lives on the line that day, and many, including McKee, sustained injuries. “Our lives were changed forever,” says McKee, who still walks with a cane.

Today, McKee is once again focused on beauty. Building on a hobby, he has created a successful business as a



stained glass artist. The Survivors’ Fund helped make that possible, paying for McKee to take master classes and covering the cost of special equipment. “Without the Fund I’d be sitting in a corner wondering why no one cared. They helped me get back on that horse of life.” ★



## Rebecca Lightbourn and John. E. Allen Jr.

On September 11, Rebecca Lightbourn lost a daughter and John E. Allen Jr. lost a mother: Samantha Lightbourn-Allen, 36, a budget analyst who worked at the Pentagon.

John Allen, known as “Junior,” was 16 at the time. His sister Brittnie was 12. After a painful custody battle that split up the family, Junior came to live with his grandmother.

By then, Junior was in his last year of high school, and faced many school



expenses. There was a class ring, tuxedo for the prom, cap and gown for graduation and a yearbook. “I wanted Junior’s senior year to be one he would always remember,” says his grandmother. “The Survivors’ Fund made sure it was.”

That is not all. The Fund paid for Junior to be tutored at the Sylvan Learning Center. This fall he returned for his second year at Prince George’s Community College where he’s studying architecture. He hopes to design houses. ★

## Kevin Shaeffer

Lt. Kevin Shaeffer, a 1994 graduate of the Naval Academy who worked in the Pentagon’s Navy Command Center, had burns on 42 percent of his body. In the weeks after September 11, he suffered two cardiac arrests on the same day. Doctors told his family he probably wouldn’t make it through that night.

He did. After three months in the hospital and 18 operations, Shaeffer began physical and emotional therapy that lasted for 18 months.

“The Survivors’ Fund was there for me and my family every step of the way,” says Shaeffer, now 32. The Fund provided grief counseling; career counseling; cleaning and lawn services and special clothing to accommodate his injuries; and much more.

It has been reported that Shaeffer willed himself to get better quickly so he could work with the National Commission on Terrorist Attacks Upon the United States. “All my experiences are a testament to will, inner strength and faith,” he says.

In March 2003, he was hired by the Commission as a professional staff member. “I wanted to be part of this process to learn every lesson we can from the 9/11 attacks to prevent future attacks but also to be able to better respond to terrorist attacks if they can not be prevented. It’s a noble endeavor,” he says.

Shaeffer says the events of September 11 also taught him “the importance of focusing on what’s vital in life.” That means spending time with his family, which now includes one-year-old Sophia Bella.

“We’re grateful to the Survivors’ Fund beyond words,” says Shaeffer. “It’s



not just about receiving financial assistance. It’s about the care and support we felt from those who donated their time, resources and money, and from those who administer the Fund. In our time of greatest need, all of their efforts were invaluable.” ★

## Vaughn Alex

Not long ago, a passenger came into the terminal at Dulles Airport, where Vaughn Alex works for American Airlines, and said: “This is the first time I’ve flown since September 11 when my husband died at the Pentagon.”

What Alex heard was: “This is the first time I have flown since you killed my husband.”

The past three years have been a living nightmare for Alex, who was on duty September 11 and later learned he had checked in two of the hijackers minutes before American Airlines Flight #77 took off. The plane never reached its intended destination.



In the days that followed, Alex was interviewed by the FAA and the FBI. During one conversation, he says, he began thinking, “I did this. I caused this to happen.”

Over and over, friends and family told him it wasn’t his fault. They told him there was nothing he could have done. “Get on with your life,” was their message.

“But I was devastated,” Alex says. “It was a terrible feeling to believe I was responsible for the deaths of 184 people.”

It got worse in the succeeding months. He blacked out. He lost track of time and experienced flashbacks. “I was at the end of my rope,” he recalls. On two occasions Alex — a 26-year



veteran of American Airlines — had to take time off from work to manage stress, though he was not compensated. That uncompensated time led to serious financial stress.

The Survivors’ Fund provided a life raft. “If it wasn’t for the Survivors’ Fund, I would have had to file for bankruptcy,” he says. The Fund helped pay his bills and provided counseling services.

“I don’t know how to thank them,” Alex says. “They saved my life.” ★

### Denee James

Denee James was planning to take her son to dinner on September 11. It was his seventh birthday and he had chosen his favorite Chinese restaurant in Arlington, Virginia. But like many Americans, their plans changed that day.

An American Airlines flight services manager, James ended up working around the clock for 48 hours at Reagan National Airport in the wake of 9/11. Neither her son nor husband could reach her amidst the chaos. That disruption to their lives and lack of communication had a lasting impact on her son.

“There was a sadness that I had never seen before,” says James of her son, who became withdrawn.

Through the Survivors’ Fund, he got the counseling and unique support he needed to recover. Recognizing that the family had regained some sense of normalcy and her son was back on track, James recently said goodbye to her Survivors’ Fund case manager. “From the very beginning, the care and support the Survivors’ Fund case managers showed to our family was a source of encouragement and hope that everything would be okay and we would get through this ordeal,” said James. “It’s good to finally be there.”

“Our son means the world to us,” she added. “It’s been like breathing new life into him. We have our child back.” ★

### UPDATE

#### Valecia “Chee-Chee” Parker

It has felt like two steps forward and one step backward for Valecia “Chee-Chee” Parker over the past year. Featured on the cover of the 2002 Survivors’ Fund report, Parker continues

to recover from injuries sustained on September 11. Her days are filled with counseling, various therapies, alternative treatments and exercise to treat her brain injury, depression and anxiety. Three years after she was knocked to



the floor and hit on the head by the impact of the plane crashing into the Pentagon, Parker is still learning how to drive and how to walk, without getting dizzy and losing her balance.

When she was last profiled, Parker was still working for the Pentagon’s Office of the Deputy Chief of Staff for Personnel. But when her department moved back into the area of impact, she says, “I couldn’t go back. I would be working in a graveyard.” On the advice of her doctors, she is home on worker’s compensation.

“With the help of the Lord, I am focused on the future,” she says. This fall, she will continue her training to become a physical fitness instructor with education funds from the Survivors’ Fund. She also sells candles and donates the proceeds to the Brain Injury Association of Maryland. “It’s my way of giving back,” Parker says. ★



## Lessons Learned and Looking Ahead

At this time of year, the country looks back on the terrorist attacks of September 11, 2001, and marks those events at public and private observances. While many people take the time to reflect on the past, The Community Foundation and its Survivors' Fund are also focused on the future.

Over the summer, we conducted a survey to determine how well the Fund is delivering services to people affected by the Pentagon attack. Our 2002 evaluation revealed that survivors were highly satisfied with services, financial support and the effectiveness of the case management model. Results of the latest survey, due out this fall, will guide the development of even more effective ways to provide services and foster the recovery of individual survivors.

The Fund's Distributions Committee, most of whose members are experts in the social services field, has a special interest in evaluating and documenting the work of the Survivors' Fund. "Because we have never experienced a traumatic event of this magnitude in our community, any documentation and feedback helps us determine not only what kind of community services are needed in times of crisis, but what kind of training we need to make available to social services professionals in order to provide those services," said Clarice Dibble Walker, former Commissioner of Social Services for the District of Columbia and Chair of the Distributions Committee.

The importance of such service delivery, planning and training was apparent this past spring when the

Survivors' Fund offered its expertise to Spanish organizations coordinating that country's response to the March 11 train bombing in Madrid—the worst terrorist attack in Spain's history.

"Unfortunately, we live in a time of uncertainty," said Terri Lee Freeman, President of The Community Foundation. "That is why it is more important than ever that we plan for the future.

By launching the Greater Washington Taskforce on Nonprofit Emergency Preparedness we have been able to extend the collaboration illustrated by nonprofits in response to 9/11 into planning for future events. The work ultimately benefits not only our region, but other communities in the U.S. and around the world who may face similar tragedies." ★

### SURVIVORS' FUND STATEMENT OF FINANCIAL POSITION

APRIL 1, 2003, THROUGH MARCH 31, 2004

Cash/Central Investment Fund	\$(310,515.61)
Combined Investment Fund	\$0.00
Common Stocks	\$0.00
Specially Invested Funds	\$12,169,271.02
<b>Total Assets</b>	<b>\$11,858,755.41</b>
<b>Liabilities</b>	<b>\$0.00</b>
Beginning Fund Balance 04/01/03	\$13,620,404.08
Net Change	(\$1,761,648.67)
<b>Total Liabilities and Fund Balance</b>	<b>\$11,858,755.41</b>

### STATEMENT OF ACTIVITIES

Contributions	\$732,918.39
Interest and Dividends	\$387,788.54
Realized and Unrealized Gains	\$360,167.20
<b>Total Revenue</b>	<b>\$1,480,874.13</b>
Grants and Appropriations	(\$3,242,522.80)
Management Fees	\$0.00
<b>Total Grants and Expenses</b>	<b>(\$3,242,522.80)</b>
Net Change	(\$1,761,648.67)

### THE SURVIVORS' FUND

The Survivors' Fund is audited by Deloitte & Touche and is included in the combined financial statements of The Community Foundation for the National Capital Region. For a copy of the March 31, 2004, audited financial statements, please contact Kenny Emson at 202.263.4779 or kemson@cfncr.org.





## Survivors' Fund Leadership

Clarice Dibble Walker, Chair of the Survivors' Fund Distributions Committee which provides oversight of the Fund's disbursements; Daniel K. Mayers, Chair of the Survivors' Fund Governance Board which is charged with policy and program management and fulfillment of the Fund's fiduciary duties to donors; and Terri Lee Freeman, President of The Community Foundation for the National Capital Region which established the Fund in September 2001.

### THANK YOU

The Survivors' Fund gratefully acknowledges special support from the business community during the past year. The McCormick Group; the Washington Hospital Center Foundation; and Wilmer Cutler Pickering Hale and Dorr have provided space for meetings of the Survivors' Fund Governance Board and Distributions Committee. The Fund is also grateful to the Freddie Mac Foundation for providing support for its Open Forum for survivors.

### SURVIVORS' FUND GOVERNANCE BOARD

Daniel K. Mayers (Chair)  
Of Counsel,  
Wilmer Cutler Pickering Hale  
and Dorr

Charles W. Anderson  
Chief Executive Officer,  
United Way of the National  
Capital Area

Maxine Baker  
President and CEO,  
Freddie Mac Foundation

Douglas M. Bibby  
President, National Multi  
Housing Council

Terri Lee Freeman  
President, The Community  
Foundation for the National  
Capital Region

Paramjit Joshi, MD  
Chairman, Department of  
Psychiatry, Children's National  
Medical Center

Linda C. Mathes  
CEO, American Red Cross  
National Capital Chapter

Alan G. Merten, PhD  
President, George Mason  
University

Stacey D. Stewart  
President and CEO,  
Fannie Mae Foundation

George Vradenburg  
Vradenburg Foundation

Anne Wexler  
Chairman,  
Executive Committee,  
Wexler and Walker  
Public Policy Associates

### SURVIVORS' FUND DISTRIBUTIONS COMMITTEE

Clarice Dibble Walker (Chair)  
Howard University

Mary Agee  
Northern Virginia Family  
Service

Rebecca Bentzinger  
Washington Hospital Center

Charles Blake  
American Red Cross National  
Capital Chapter

Ben Curran  
Department of Homeland  
Security

Yolanda L. Gaston  
Department of Homeland  
Security

Steven Jiggetts  
Department of the Navy

Vicki Kirkbride  
Arlington Community  
Foundation

Janet Miller Kreutter  
Northern Virginia Community  
Foundation

Susan M. Ley  
William Wendt Center for Loss  
and Healing

Leslie Seeman, Esq.

Cheryl Tyiska  
National Organization for  
Victim Assistance

Kathy Whelpley  
The Community Foundation  
for the National Capital Region

Copyright 2004 The Survivors' Fund

Director: Terry O'Hara Lavoie  
Administrative Assistant: Linda Plummer  
Writer: Janice L. Kaplan  
Designer: Carol Beehler

Photography: Photos of Muriel Fisher by Claire Schneider. Photos of Taylor family by Jerilee Bennett. All other photos by Lloyd Wolf.

No donations made to support the Pentagon victims and survivors have been used to produce this report. The Survivors' Fund gratefully acknowledges donors who have earmarked their contributions to cover administrative expenses associated with the Fund.

*We are grateful to the survivors  
profiled in this report who gave us  
permission to share their stories.*



# About The Community Foundation for the National Capital Region

THE COMMUNITY FOUNDATION FOR THE NATIONAL CAPITAL REGION is celebrating 30 years of growing philanthropy and helping people invest their charitable dollars in the metropolitan Washington region. As a philanthropic leader, The Community Foundation has built a community of givers who are supporting a wide array of institutions and issues, all connected to strengthening our region. The Community Foundation is the trusted broker and steward between individual, family and organizational giving at all levels to create a permanent source of philanthropic capital in the metropolitan region. The Foundation accomplishes its mission by providing expertise and services to donors on how to realize their goals in philanthropy, connecting its donors to organizations providing effective programs, serving as a convener and catalyst on emerging issues and providing sound financial management of assets.

One of the region's largest funders of local nonprofits, The Community Foundation is among the fastest growing community foundations in the country. In fiscal year 2004, the Foundation has assets of more than \$300 million in 420 philanthropic funds. Last year, donors with funds at The Community Foundation awarded more than \$70 million to nonprofit organizations.

To learn more about The Community Foundation and its Survivors' Fund, contact 202.955.5890 or [www.cfncr.org](http://www.cfncr.org). ★



An LLC of The Community Foundation for the National Capital Region  
1201 15th Street, NW, Suite 420  
Washington, DC 20005

Nonprofit  
U.S. Postage  
PAID  
Washington, DC  
Permit No. 5309